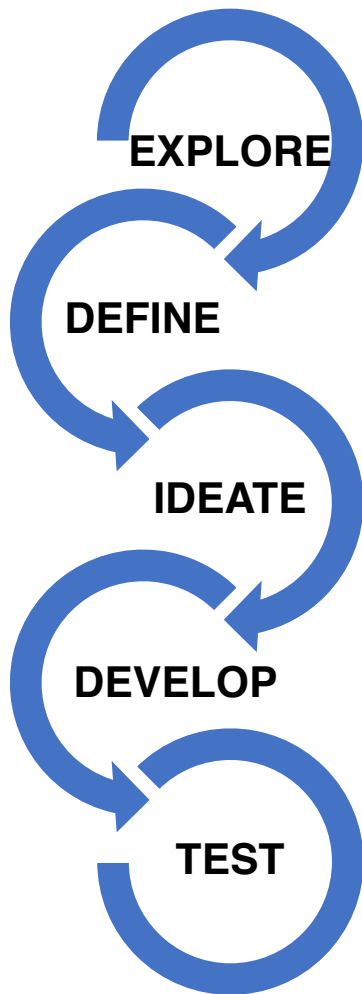


# What Is Design Thinking?

Design thinking is a human-centered, system-aware approach to problem-solving that leads to innovative solutions. It is an iterative process of learning, brainstorming, and experimenting that places an emphasis on challenging assumptions and redefining problems with the goals of identifying root causes and addressing stakeholders' needs.

## The Process\*



**Explore:** Gather information; ask questions; identify and empathize with stakeholders

**Define:** Redefine the problem; challenge assumptions; look for underlying issues

**Ideate:** Brainstorm possibilities; encourage wild ideas; consider: how *might* we solve this?

**Develop:** Home in on a particular solution or path forward; create a rough prototype

**Test:** Validate; gather feedback and experiment forward to refine the solution

\*The process is intended to be iterative and is rarely linear.

*The Case for Teaching Creative Lawyering*